



0000012000

F-010510B-99-0105

J-01954B-99-0237

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Janie WollerPHONE (602) 542-0821FAX: (602) 542-2129Priority: RESPOND WITHIN FIVE DAYSINQUIRY NO. 2000 - 173729Date: 4/4/00COMPLAINT DESCRIPTION: 20M Telecom IssuesComplaint By: First: RichardLast: ReillyAccount Name:Street: P.O. Box 407City: SonoitaState: AZ ZIP: 85637-Utility Company: U S WEST Communications, Inc.Division: TelephoneContact Name: For AssignmentContact Phone:Nature of Complaint:

Mr. Reilly wrote to the Commission requesting the Patagonia exchange be able to call Tucson without a toll.

Utilities' Response:Investigator's Comments and Disposition:

3/27/00 I wrote to Mr. Reilly on March 27, 2000, and informed him of the application to transfer these wires centers to Citizens and that his letter would be placed in that docket. Closed.

Company Contacted On: 4/4/00Date Completed: 4/4/00INQUIRY No. 20 - 173729Arizona Corporation Commission
DOCKETED

APR 05 2000

DOCKETED BY [Signature]

Sonoita - Elgin



Chamber of Commerce
P.O. Box 607
Sonoita, AZ 85637
(520) 455-5498

RECEIVED

2000 APR -5 P 2:29

AZ CORP COMMISSION
DOCUMENT CONTROL

You may create your own letter and mail it or simply sign the following statement and mail it.

TOLL FREE CALLING INITIATIVE INTO THE TUCSON METRO AREA

I live in the Sonoita-Elgin, Patagonia communities and share common interests and services in Tucson. Customers in the Patagonia Exchange should be able to call important government offices, emergency and medical services, business centers, and other important social and economic entities, toll free. I'm sending you this letter to urge you to make this expansion a priority and to implement this change now.

Sincerely,

Richard R. Billy
signature

Residents of Sonoita, Elgin, and Patagonia now is the time to stand up and be counted. Write your concerns and interest for local calling into the Tucson Metro area. We demand local service and quality service.

ARIZONA CORPORATION
COMMISSION
RECEIVED
MAR 14 2000
Director of Utilities

CARL J. KUNASEK
CHAIRMAN
JIM IRVIN
COMMISSIONER
WILLIAM A. MUNDELL
COMMISSIONER



BRIAN C. McNEIL
EXECUTIVE SECRETARY

ARIZONA CORPORATION COMMISSION

March 27, 2000

Mr. Richard R. Reilly
P.O. Box 407
Sonoita, Arizona 85637

Dear Mr. Reilly:

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A handwritten signature in cursive script, reading "Janie S. Woller".

Janie S. Woller
Consumer Service Specialist
Utilities Division

JSW:dr

F-01051B-99-0105 J-01954B-99-0237

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Janie Woller

PHONE (602) 542-0821

FAX: (602) 542-2129

Priority: RESPOND WITHIN FIVE DAYS

INQUIRY **NO.** 2000 - 173729

Date: 4/4/00

COMPLAINT DESCRIPTION: 20M Telecom Issues

First:

Last:

Complaint By: Richard

Reilly

Account Name:

Home:

Street:

P.O. Box 407

Work:

City:

Sonoita

CBR:

State:

AZ ZIP: 85637-

is:

Utility Company: U S WEST Communications, Inc.

Division:

Telephone

Contact Name:

For Assignment

Contact Phone:

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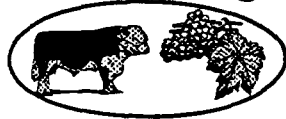
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MAR -3 P 2 29

ARIZONA CORPORATION
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ACCIDENT CONTROL

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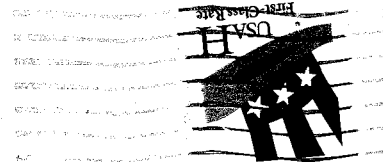
From:

R. Reilly

P.O. Box 407

SONOITA, AZ

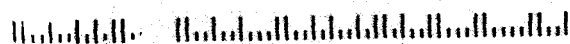
85637



B. Kennedy

Arizona Corporation Commission
Utility Division
Attn: Jim Irvin
1700 Washington St
Phoenix, AZ 85034

85034X1229 06



Sonoita-Elgin CofC
PO Box 607
Sonoita, AZ 85637

U.S. POSTAGE PAID
PERMIT NO. 45
SONOITA, AZ 85637

TO: BOX HOLDER



CARL J. KUNASEK
CHAIRMAN
JIM IRVIN
COMMISSIONER
WILLIAM A. MUNDELL
COMMISSIONER



BRIAN C. McNEIL
EXECUTIVE SECRETARY

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Consumer Service Specialist
Utilities Division

JSW:dr

~~T-010313 99-0105~~ T-01954B-99-0237
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Janie Woller **PHONE** (602) 542-0821 **FAX:** (602) 542-2129

Priority: RESPOND WITHIN FIVE DAYS

INQUIRY **NO.** 2000 - 173729

Date: 4/4/00

COMPLAINT DESCRIPTION: 20M Telecom Issues

Complaint By: **First:** Richard **Last:** Reilly

Account Name: **Home:**
Street: P.O. Box 407 **Work:**
City: Sonoita **CBR:**
State: AZ **ZIP:** 85637- **is:**

Utility Company: U S WEST Communications, Inc.

Division: Telephone

Contact Name: For Assignment **Contact Phone:**

Nature of Complaint:

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Sonoita - Elgin



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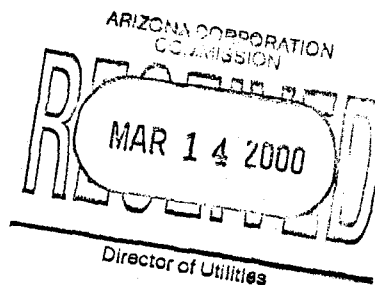
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Consumer Service Specialist
Utilities Division

JSW:dr

~~4165 10 0105~~ T-01954B-99-0237

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Division: Telephone

Contact Name: For Assignment

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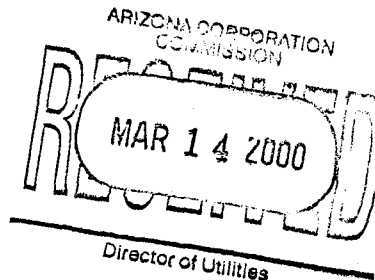
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Utilities Division

JSW:dr

~~7-0105-10-27-0105~~ T-01954B-99-0237

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Janie Woller

PHONE (602) 542-0821

FAX: (602) 542-2129

Priority: RESPOND WITHIN FIVE DAYS

INQUIRY NO. 2000 - 173729

Date: 4/4/00

COMPLAINT DESCRIPTION: 20M Telcom Issues

Complaint By: **First:** Richard **Last:** Reilly

Account Name:

Home:

Street: P.O. Box 407

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City: Sonoita

CBR:

State: AZ **ZIP:** 85637-

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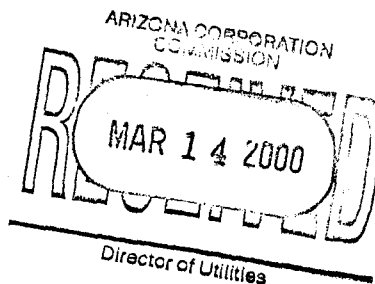
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Consumer Service Specialist
Utilities Division

JSW:dr

~~T-010518-99-0105~~ T-0/954B-99-0237

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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Priority: RESPOND WITHIN FIVE DAYS

INQUIRY **NO.** 2000 - 173729

Date: 4/4/00

COMPLAINT DESCRIPTION: 20M Telecom Issues

Complaint By: **First:** Richard **Last:** Reilly

Account Name: **Home:**

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Division: Telephone

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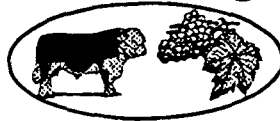
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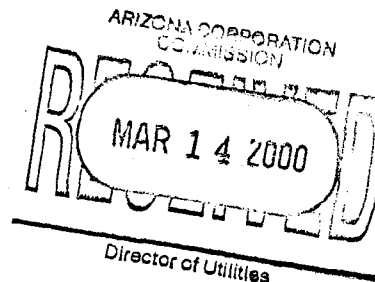
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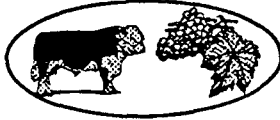
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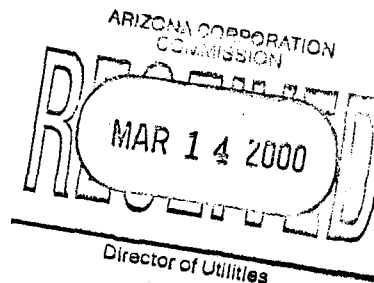
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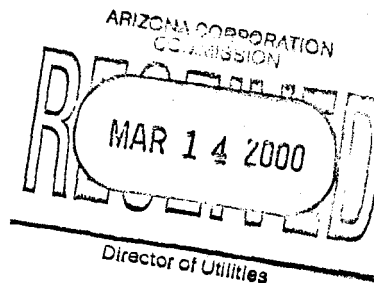
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The Arizona Corporation Commission ("Commission") is in receipt of your letter regarding requesting toll-free calling from Sonoita, Arizona to Tucson.

U S WEST Communications, Inc. ("U S WEST") has applied to the Commission to approve the transfer of assets in 38 Arizona telephone wire centers from U S WEST to Citizens Utilities Rural Company ("Citizens"). Since Elgin and Patagonia are two of the wire centers in this transfer, I have placed your letter in their docket (T-01051B-99-0737 and T-1954B-99-0737) so Citizens will be aware of your request.

Thank you for taking the time to write to the Commission.

Sincerely,

A handwritten signature in cursive script that reads "Janie S. Woller".

Janie S. Woller
Consumer Service Specialist
Utilities Division

JSW:drr

~~7-0105 10 99 0105~~ T-01954B-99-0237

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Janie Woller

PHONE (602) 542-0821

FAX: (602) 542-2129

Priority: RESPOND WITHIN FIVE DAYS

INQUIRY **NO.** 2000 - 173729

Date: 4/4/00

COMPLAINT DESCRIPTION: 20M Telcom Issues

First:

Last:

Complaint By: Richard

Reilly

Account Name:

Home:

Street: P.O. Box 407

Work:

City: Sonoita

CBR:

State: AZ **ZIP:** 85637-

is:

Utility Company: U S WEST Communications, Inc.

Division: Telephone

Contact Name: For Assignment

Contact Phone:

Nature of Complaint:

Mr. Reilly wrote to the Commission requesting the Patagonia exchange be able to call Tucson without a toll.

Utilities' Response:

Investigator's Comments and Disposition:

3/27/00 I wrote to Mr. Reilly on March 27, 2000, and informed him of the application to transfer these wires centers to Citizens and that his letter would be placed in that docket. Closed.

Company Contacted On: 4/4/00

Date Completed: 4/4/00

INQUIRY **No.** 20 - 173729

Sonoita - Elgin



Chamber of Commerce

P.O.Box 607

Sonoita, AZ 85637

(520) 455-5498

You may create your own letter and mail it or simply sign the following statement and mail it.

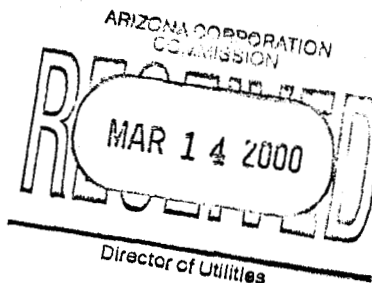
TOLL FREE CALLING INITIATIVE INTO THE TUCSON METRO AREA

I live in the Sonoita-Elgin, Patagonia communities and share common interests and services in Tucson. Customers in the Patagonia Exchange should be able to call important government offices, emergency and medical services, business centers, and other important social and economic entities, toll free. I'm sending you this letter to urge you to make this expansion a priority and to implement this change now.

Sincerely,

Richard R. Billy
signature

Residents of Sonoita, Elgin, and Patagonia now is the time to stand up and be counted. Write your concerns and interest for local calling into the Tucson Metro area. We demand local service and quality service.



CARL J. KUNASEK
CHAIRMAN
JIM IRVIN
COMMISSIONER
WILLIAM A. MUNDELL
COMMISSIONER



BRIAN C. McNEIL
EXECUTIVE SECRETARY

ARIZONA CORPORATION COMMISSION

March 27, 2000

Mr. Richard R. Reilly
P.O. Box 407
Sonoita, Arizona 85637

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Consumer Service Specialist
Utilities Division

JSW:dr

~~7-0103 10 88 4105~~ T-01954B-99-0237

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Janie Woller

PHONE (602) 542-0821

FAX: (602) 542-2129

Priority: RESPOND WITHIN FIVE DAYS

INQUIRY **NO.** 2000 - 173729

Date: 4/4/00

COMPLAINT DESCRIPTION: 20M Telecom Issues

Complaint By: **First:** Richard **Last:** Reilly

Account Name:

Home:

Street: P.O. Box 407

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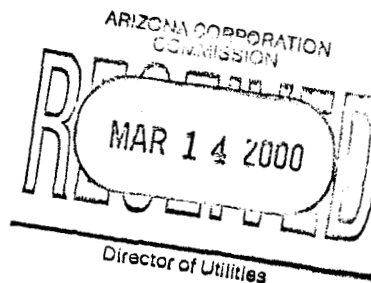
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EXECUTIVE SECRETARY

ARIZONA CORPORATION COMMISSION

March 27, 2000

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